

**AUGUST RELEASE
ELIGIBILITY AND PAYMENTS MANUAL
TRANSMITTAL LETTER 14/25**

August 18, 2025

TO: CUSTODIANS OF ELIGIBILITY AND PAYMENTS MANUAL

FROM: ROBERT THOMPSON

SUBJECT: ELIGIBILITY AND PAYMENTS MANUAL CHANGES

| Material Transmitted | Material Superseded |
|--|--|
| E&P A – 900 RESIDENCY MTL 13/25 – (4) Page | E&P A – 900 RESIDENCY MTL 01/24 – (6) Page |

| Manual Section | BACKGROUND & EXPLANATION of policy changes/clarifications/updates | Obsolete PT, P&P, PUT or IM | Unit Clearance Control # |
|----------------|--|-----------------------------|--------------------------|
| A-900 | Addition of Table of Contents. Update all font to Calibri 11 Font to align with DWSS standard. Change all reference from “client” to “customer” to align with DWSS standard | N/A | 12-24 |
| A-910.1 | Domestic Violence paragraph, restructured paragraph for continuity and flow. Change CASE FILE to DIS Record | N/A | 12-24 |
| A-922 | Add reference to E&P Manual Section A-200 for additional sources of verification, if questionable. | N/A | 12-24 |
| A-940 | Remove reference to BMNT screen in NOMADS, change to AMPS Case Status BAP under Benefit Maintenance. Re order the paragraph flow, move If statement to TANF column before pending statement instead of after. | N/A | 12-24 |

Effective Date – Upon receipt

Instructions for Manual Maintenance -- Replace superseded pages (6) with transmitted page (4).